

# Social Value & Responsible Business Statement

**Version:** 2.0

**Effective Date:** 8 May 2026

**Review Date:** May 2027

**Document Owner:** Bloomfield Street

## Introduction

Bloomfield Street believes responsible business is demonstrated through everyday operational decisions, not only through policy statements or large-scale initiatives.

As an operational infrastructure and consultancy partner, Bloomfield Street supports organisations to build clearer, stronger and more sustainable ways of working through practical operational support, governance, process improvement and organisational infrastructure development.

The organisation recognises that operations influence more than efficiency alone. Poor operational practices can contribute to stress, exclusion, waste, confusion, inconsistent decision making and organisational instability. Well-designed operational environments can improve clarity, accessibility, resilience, sustainability and workplace wellbeing.

Bloomfield Street is therefore committed to operating responsibly, ethically and sustainably while supporting clients to develop healthier and more effective organisational foundations.

This statement outlines Bloomfield Street's approach to social value, responsible business and environmental, social and governance (ESG) principles in a manner proportionate to the size and nature of the organisation.

## Our Approach to Social Value

Bloomfield Street believes social value is created not only through charitable activity or community investment, but through the quality, integrity and sustainability of day to day business operations.

The organisation aims to create positive impact through:

- Supporting small and growing organisations to build sustainable operational foundations
- Helping organisations reduce operational inefficiency, duplication and unnecessary complexity
- Encouraging clearer governance, accountability and decision making
- Promoting accessible, inclusive and people centred operational practices
- Supporting healthier and more sustainable working environments
- Sharing operational knowledge, guidance and educational content
- Working in ways that reduce unnecessary waste and resource consumption
- Building trusted and transparent working relationships

Bloomfield Street particularly values supporting SMEs, founder led organisations, charities, social impact organisations and purpose driven businesses that may benefit from practical operational infrastructure without the cost of large internal operational teams.

The organisation recognises that stronger operational systems can contribute to wider social value outcomes including organisational resilience, workforce wellbeing, improved accessibility, reduced waste and more sustainable long term growth.

## Economic & Community Contribution

As a UK based small business operating from Greater Manchester, Bloomfield Street recognises the importance of contributing positively to local and regional economic activity where practical and proportionate.

Bloomfield Street aims to:

- Support UK businesses, charities and organisations through practical operational expertise
- Work with local and UK based suppliers and service providers where appropriate
- Maintain fair, transparent and responsible business relationships
- Share professional knowledge and operational insight through publicly accessible content and resources
- Contribute to conversations around sustainable operations, governance, workplace wellbeing and organisational improvement

Where capacity allows, Bloomfield Street may also provide informal guidance, signposting, educational support or reduced cost assistance to smaller organisations and community focused initiatives.

## Ethical Business Conduct

Bloomfield Street is committed to conducting business ethically, lawfully and with integrity.

This includes:

- Operating in accordance with applicable UK legislation and regulatory requirements
- Maintaining transparent and honest communication
- Respecting confidentiality and information governance obligations
- Avoiding conflicts of interest wherever reasonably possible
- Promoting accountability and responsible decision making
- Protecting information appropriately through proportionate security and governance measures
- Working with suppliers, partners and service providers whose practices align with lawful and ethical standards where reasonably practicable

Bloomfield Street does not tolerate bribery, corruption, exploitation, discrimination, forced labour, human trafficking or unethical business practices in any form.

The organisation supports the principles set out within the Modern Slavery Act 2015 and expects fair and respectful treatment throughout its working relationships and supply chain activities proportionate to the scale of the business.

## Equality, Diversity, Inclusion & Accessibility

Bloomfield Street is committed to creating respectful, inclusive and accessible working relationships.

The organisation believes diverse perspectives strengthen organisations, improve problem solving and contribute to healthier and more effective workplaces.

Bloomfield Street aims to:

- Treat all individuals fairly, with dignity and respect
- Promote inclusive and accessible communication practices
- Use clear and plain English communication where appropriate
- Consider accessibility within operational documentation and service delivery
- Support psychologically safe and respectful working environments
- Remain mindful of different communication styles, working preferences and accessibility needs
- Encourage operational approaches that support participation and inclusion
- Avoid discriminatory practices in all business activities

Bloomfield Street also recognises the importance of neurodiversity awareness and inclusive workplace practices, including consideration of communication, structure, clarity and environmental factors that may affect how individuals experience work.

The organisation is committed to compliance with the Equality Act 2010 and broader equality, accessibility and non-discrimination principles.

## Environmental Responsibility & Sustainable Operations

Bloomfield Street recognises that all organisations, including small businesses, have a responsibility to minimise unnecessary environmental impact where practical.

The organisation operates using a digital first and paper light approach wherever possible, including:

- Electronic documentation, approvals and record management
- Digital collaboration and cloud based systems
- Remote and hybrid working practices
- Reduction of unnecessary printing and physical storage
- Conscious reduction of avoidable travel where appropriate
- Use of virtual meetings and digital delivery methods
- Consideration of sustainability and efficiency within operational processes

Bloomfield Street views operational efficiency as part of environmental responsibility. Reducing duplication, unnecessary complexity, inefficient processes and avoidable operational friction can contribute to reduced resource consumption and more sustainable working practices over time.

Where applicable and proportionate, Bloomfield Street also aims to consider environmental, ethical and governance factors when selecting suppliers, platforms and service providers.

IT equipment and digital assets will be managed and disposed of responsibly using appropriate providers and processes where required.

The organisation is committed to continual improvement in environmental awareness and sustainable operational practices appropriate to the scale and nature of the business.

## Supporting Wellbeing & Sustainable Working

Bloomfield Street recognises that operational environments can significantly influence employee wellbeing, workplace culture and organisational resilience.

The organisation promotes operational approaches that support:

- Clarity of responsibilities and expectations
- Sustainable and manageable ways of working
- Improved communication and collaboration
- Reduced operational stress and friction
- Stronger organisational resilience
- Better visibility of priorities and decision making
- Respectful and psychologically safe working practices

Bloomfield Street believes healthy operations and healthy workplace cultures are closely connected, and that operational clarity can positively influence both individual wellbeing and organisational sustainability.

## Governance, Information Security & Accountability

Bloomfield Street believes strong governance and responsible operational oversight are essential components of responsible business.

The organisation aims to maintain:

- Clear operational accountability
- Appropriate documentation and record management
- Risk aware and proportionate decision making
- Information governance and data protection controls
- Appropriate information security measures
- Regular policy and operational review processes
- Transparent and professional business practices

Where relevant, Bloomfield Street aligns aspects of its operational approach with recognised good practice principles and frameworks including:

- UK GDPR and Data Protection Act 2018
- Cyber Essentials aligned security principles
- ISO 9001 informed quality management principles
- ISO 27001 informed information security principles
- Responsible governance and risk management practices

Bloomfield Street recognises that governance maturity develops over time and is committed to continuously strengthening operational, governance and security practices as the organisation evolves.

## Continuous Improvement

Bloomfield Street understands that responsible business practices require ongoing reflection and development.

The organisation is committed to regularly reviewing and improving its approaches to:

- Sustainability
- Accessibility and inclusion
- Governance and accountability
- Information security and data protection
- Ethical operations and supplier practices
- Wellbeing conscious operational design
- Professional development and learning
- Responsible use of technology and digital systems

Policies, statements and operational practices will be reviewed periodically to ensure they remain proportionate, accurate and aligned with legal, ethical and operational expectations.

Stakeholder feedback, operational learning and evolving best practice may also inform future improvements.

## Responsibility & Review

Responsibility for this statement sits with Bloomfield Street.

This statement will be reviewed annually, or sooner where there are significant operational, legal or organisational changes.

## Contact

For questions relating to this statement or Bloomfield Street's responsible business practices, please contact:

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